NORTHWEST SURGERY CENTER

Advance Directive Policy

As a patient, you have the right to participate in your own health care decisions and to make an Advance Directive, or to execute a Power of Attorney that authorizes others to make decisions on your behalf when you are unable to make decisions, or are unable to communicate those decisions. Northwest Surgery Center respects and upholds these rights. However, unlike in an acute care hospital setting, the Surgery Center does not routinely perform “high risk” procedures. Most procedures performed in this facility are considered minimal risk. Of course, no surgery is completely without risk. You will discuss the specifics of your procedure with your physician who will advise you about any associated risks, your expected recovery, and care after your surgery. Therefore, it is our policy, regardless of the contents of an Advance Directive or instructions from a Health Care Surrogate or Power of Attorney, that if an adverse event occurs during your treatment at this facility, we will initiate resuscitative or other stabilizing measures and transfer you to an acute care hospital for further evaluation. The acute care hospital will order further treatment or withdrawal of treatment measures in accordance with your wishes, Advance Directive or Health Care Power of Attorney. You or your representative will be notified in writing prior to the date of surgery regarding the Surgery Center’s Advance Directive Notice policy. At the time of admission to the Surgery Center, you must sign the Advance Directive Notice acknowledging you have read and understand this policy. Signing the Advance Directive Notice does not invalidate any current Health Care Directive or Health Care Power of Attorney. If you do not agree with this policy, your procedure will be rescheduled at another facility.

Billing and Payment Policies

Northwest Surgery Center accepts some forms of insurance, depending on the carrier and out of network plan offering. It is the patient responsibility to understand their medical benefits for services at our ambulatory surgery center.

When we receive your insurance information, Northwest Surgery Center will verify eligibility and medical benefits for services at our center. If a co-pay, deductible or max out of pocket amount is required to be collected as part of an insurance plan, the patient will be alerted to this ahead of scheduling their surgery.

Patients are expected to pay in full on the date of surgery. A written payment agreement form with the agreed upon cost will be prepared for each surgery patient to review and sign off on at the time of surgery, and a payment receipt(s) will be provided. If helpful, patients may also inquire to the office team about any available payment plan options.

Note that patient payment amounts will be divided appropriately between Northwest Surgery Center, INC and NWSC DR WI LLC, and are included in the total agreed upon cost.

Northwest Surgery Center accepts most major credit cards, cash or check as forms of payment.

Patient payments include the costs related to planned surgery procedures, operating room usage, medical staff, drugs, supplies, x-rays and follow up visits associated with the patient surgery along with the accompanying recovery cycle / insurance coverage period. Note that ancillary items such as orthotics, braces, pathology fees, etc, if prescribed by the doctor, may be at an additional charge and these costs would be reviewed and approved ahead of time by the patient.

Should you have any questions regarding our billing policies, please contact our office at 414-257-3322 and we will be happy to assist you.